Knowing that even the best-laid plans can change unexpectedly, Go Vermont created Guaranteed Ride Home (GRH), a benefit for registered carpoolers who rideshare at least two days per week. If you face an unforeseen change of plans such as a work-related or family emergency that prevents you from traveling via your Capital Commuters carpool, vanpool, or other efficient mode, GRH reimburses travel fees up to $70.

You are entitled to use this benefit up to six times each year, but not more than twice in a single month.

Here’s how it works:

1. In the event that you cannot travel via your carpool, use public transportation, a taxi or a rental car, and pay for it yourself.

2. Mail the original receipt(s), the Reimbursement Form at [http://www.connectingcommuters.org/wp-content/uploads/2013/05/GRH-Form-101912.doc](http://www.connectingcommuters.org/wp-content/uploads/2013/05/GRH-Form-101912.doc) and a brief description of the situation to Go Vermont.
   
   Go Vermont/GRH
   One National Life Drive
   Montpelier, VT 05633-5001

3. You will be reimbursed up to $70 within approximately two weeks of submitting your claim.

Eligible Guaranteed Ride Home Requests Include, but are not limited to:
- Personal or family emergency
- Sudden illness of carpool driver or yourself
- Carpool driver has an emergency
- Mechanical breakdown of carpool vehicle
- Unexpected emergency overtime

Non-Eligible Requests Include, but are not limited to:
- Prearranged appointments or classes
- Scheduled overtime
- Personal errands

If you have questions about the eligibility of a situation not listed here, please contact Go Vermont at [commuters@state.vt.us](mailto:commuters@state.vt.us).